

What's the Difference between Clutter and a Resource?

As a full-time volunteer I have to make hundreds of telephone calls each time I present a full orchestra concert. I am continually struck by exactly 2 types of greetings only:

1. "Please leave a brief message"
2. "Please leave a detailed message"

Which side are you on? I have determined most people have already picked and are even subtly hostile towards the "other side." Is this ongoing game in society worth analyzing?